

Energy Efficiency Program

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Overview

- Energy efficiency program
- DEMEC communities currently participating
- Benefits for the municipality and its customers
- Program flexibility
- Experience and guarantee





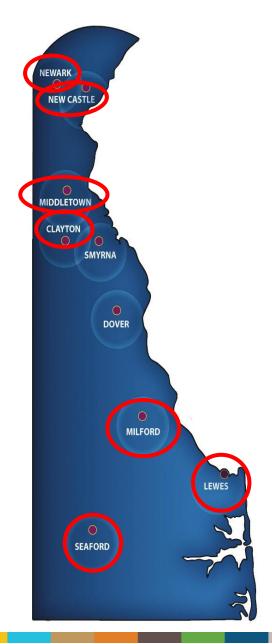
Energy Efficiency Program

- Product rebates
- Engineering services
- Account management
- Community engagement
- Marketing and promotions
- Customer service
- Performance tracking
- Evaluation, measurement and verification









DEMEC Communities Currently Enrolled in the Program

- New Castle Joined March 2018
- Clayton Joined March 2018
- Milford Joined March 2018
- Seaford Joined March 2018
- Newark Joined April 2019
- Middletown Joined June 2019
- **Lewes** in process





Key Benefits for Municipalities

- Upgrade Municipal Facilities
 - LED streetlight conversion
 - Municipal Buildings
 - Water & Wastewater Treatment Plants
- Aid in Local Economic Development
 - Business retention and attraction
 - Support businesses and contractors





Benefits for Municipal Electric Systems

Enhance customer satisfaction

- Generate positive publicity
- Energy awareness for community events
- Address high bills
- Demonstrate sustainability

Reduce costs and verify results

- Cheaper than new power supply
- Reduces coincident peak
- Reduces Transmission and Distribution (T&D) charges
- Defers T&D upgrades
- Ability to bid capacity savings into PJM





Key Benefits for Customers

- Rebates, Incentives and Discounts
- Technical Assistance
- Objective Information
- Account Management Services
- Customer Call Center









Customized for Your Community

Services include:

- Community-specific savings targets
- Ability to prioritize
- Promotions to drive sales at local businesses
- Participation in community events











Efficiency Smart Experience and Guarantee

- Completed 8 years, 60+ municipalities served
- Lifetime savings achieved as of 2017
 - 2.4 million MWh
 - o27 MW peak demand
 - \$200 million customer savings
- Evaluation, measurement and verification
 - Meets national standards
 - Qualified for PJM auction
 - High realization rates
- Guarantee 70% of MWh savings target





DEMEC 1st Year Achievements

From March 2018 to March 2019

First four communities:

- Installed 3,300 energy efficient measures
 - (i.e. light bulbs, refrigerators, HVAC, etc.)
- Achieved over \$353,000 in lifetime customer savings
- Over 570 completed projects

"Partnering with DEMEC to bring Efficiency Smart to our community is one of the best decisions we've made. The Efficiency Smart program has been a valuable tool for engaging with businesses and providing a program any and all of our customers can use."

- Pam Patone

General Manager, MSC of the City of New Castle





Thank You

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