

# **Strategic Plan**

1. Electric Study with Timeline
  - a. Year 1: Study- Study has been awarded to Sargent &Lundy. Work has begun.
  - b. Year 2: Engineering
  - c. Year 3: Big ticket assets
  - d. Year 4: Transmission assets
  - e. Year 5: Tertiary assets
  
2. Billing System with Timeline
  - a. NISC has been awarded the bid. Training and implementation are underway. The first training began Sept 17, 2019.
  
3. Iron and Lead Line Replacement with Timeline
  - a. Year 1: Pilottown Road The bid package to re-line the sewer and perform all needed water works will be sent out early October. Work to begin early December.
  - b. Year 2: Cedar YC- CBH
  - c. Year 3: Cedar YC- CBH and CBH-Savannah
  - d. Year 4: CBH-Savannah, Kings Hwy and Johnson Street
  - e. Year 5: Kings Hwy and Johnson Street
  
4. Policy for Customer Data Security
  - a. Work has begun.
  
5. Policy for Competitive Wages and Workforce Development
  - a. Yearly review of wages and comparison to AWWA, APPA, WEF and other local municipalities- capturing information from other utilities and sources has begun.