

STRATEGIC FOCUS AREAS

INFRASTRUCTURE

To support and sustain the mission of the Lewes BPW, support economic development, increase customer satisfaction, and withstand potential impacts of extreme weather events and sea level rise, Lewes BPW will build and maintain reliable infrastructure.

ENGAGEMENT

We will foster customer, partner and community relationships.

ADMINISTRATIVE OPERATIONS

To support the mission of the BPW, we must maintain operational excellence.

GROWTH

Lewes BPW will support the economic growth of the community.

ENVIRONMENTAL STEWARDSHIP

Recognizing the City of Lewes as a green community, Lewes BPW will proactively take measures to reduce pollutants and to increase use of renewable energy sources.



Lewes Board of Public Works
107 Franklin Avenue
Lewes, Delaware 19966

STRATEGIC PLAN

Ten-Year Outlook | 2019



Electric, Water, and Sewer Utility

WHAT WE'RE ABOUT

OUR VISION

The Lewes Board of Public Works exists to improve the quality of life of the customers we serve by providing quality and reliable utility services.

OUR MISSION

We are dedicated to providing our customers with electric, water, wastewater, stormwater management, and other value-added services in a safe, reliable, and economic manner with sound business practices, sustainable growth, community engagement, economic development, and environmental stewardship.



OUR GUIDING PRINCIPLES

Service Excellence

We will emphasize service excellence, responding to our customers' needs.

Financial Health

We will assure financial strength to provide the resources and services needed.

Safety

We will provide products and services in a safe manner.

Organization/Work Force Development

We will maintain our most important asset, a productive work force.

Environmental Stewardship

We will be environmentally responsible.

Community Involvement

We will be actively involved in the community.

